Passive Trim Set Hardware Application Guide
for Andersen® E-Series Hinged Inswing & Outswing; A-Series Frenchwood Hinged Inswing & Outswing; 400 Series Frenchwood® Hinged Inswing & Outswing; 200 Series Hinged Inswing Patio Doors; Architectural Doors with Andersen Multi-Point Lock and E-Series and A-Series Hinged Inswing & Outswing Patio Doors with Stormwatch® Protection

Thank you for choosing Andersen.
For questions call 1-888-888-7020. For more information and/or guides visit andersenwindows.com.
Please leave this guide with building owner.

Read guide from beginning to end before starting installation. Read all warnings and cautions during unit installation.

Check with your local building code official to identify and confirm compliance with local building code requirements.

Parts Included

- Instruction Guide
- Exterior Passive Escutcheon Plate
- Interior Passive Escutcheon Plate
- Mounting Studs (Tribeca® Hardware Only)
- Escutcheon Plate Bolts
- Exterior Handle
- Interior Handle
- Gasket
- Spindle
- 1/8" Set Screws
- Bushings

Tools Needed
- Safety Glasses
- Phillips Screwdriver
- Hex Key

Common Components

- Set Screw (2579828)
- Escutcheon Plate Bolt

⚠️ WARNING
Incorrect installation may affect egress and home security. Follow instruction guide to make sure hardware is installed correctly.

⚠️ WARNING
Follow manufacturers’ instructions for hand and power tools. Always wear safety glasses. Failure to do so could result in injury, product or property damage.

⚠️ WARNING
Use caution when working at elevated heights and around window and door openings. Follow the manufacturers’ instructions for ladders and scaffolding. Failure to do so could result in injury or death.

NOTICE
Split finish hardware is available in all styles. Tribeca® and Anvers® Hardware shown.

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1. Attach Escutcheon Plates

- Align Gasket on Exterior Escutcheon Plate.
- Position Exterior Escutcheon Plate on panel and hold in place.
- For Tribeca® Hardware, insert Mounting Studs into Exterior Escutcheon Plate.
- Position Interior Escutcheon Plate on panel. Insert Escutcheon Plate Bolts through plate and tighten until snug. Do not fully tighten bolts until Handles have been installed in Step 3.

2. Prepare Handle

**NOTICE**

Make sure Set Screw enters marked v-slot in Spindle when securing handle.

- Determine which Handle will be on the interior. Handle must be installed pointing toward the door’s glass with Set Screw on bottom.
- Insert Spindle with v-slot side lined up with Set Screw hole, into interior Handle until Spindle is to its full depth into Handle.
- Insert Set Screw in Handle and tighten securely using Hex Key. Set Screw must enter v-slot on Spindle and when fully seated will be recessed.
- Place Bushing, flange side towards handle, on Spindle.
3. Attach Handles and Check Operation

- Slide Handle/Spindle assembly through lower hole in interior escutcheon plate. Handles must be installed pointing toward the door’s glass with set screw on the bottom.

- Slide remaining Handle onto Spindle from exterior. Push Handles together tightly. Insert Set Screw into exterior Handle and tighten securely using Hex Key. Set Screw must enter marked v-slots on Spindle and when fully seated will be recessed.

- Finish tightening Escutcheon Plate Bolts.

- Check Handle operation. If Handles do not operate smoothly or do not return to horizontal orientation, loosen Escutcheon Plate Bolts. Check that Spindle is inserted into Handles far enough for Set Screws to enter correct v-slots on Spindle (see Step 2 and beginning of Step 3). Loosen Set Screws and push Handles together until they are seated. Tighten Escutcheon Plate Bolts and Set Screws. Hand tighten only. Do Not use power tools.

Procedure is complete.

Care and Maintenance

General Information

Your Andersen® hardware has been manufactured of high quality, fine metal. Fine metal requires periodic attention to maintain its beauty and characteristics. Climate, location, and exposure to corrosive environments such as industrial areas, pesticides, herbicides, or salts are challenges to your ability to maintain the hardware’s beauty and characteristics.

<table>
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<th>CAUTION</th>
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<td>• DO NOT use or apply harsh chemicals, abrasives and/or cleaners. Product damage could occur.</td>
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<td>• DO NOT refurbish hardware. Contact a professional hardware restorer for refurbishing.</td>
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Antique Brass, Satin Nickel, Distressed Nickel, or Bright Brass

- Wash hardware using a mild detergent and a soft cloth. Avoid abrasive cleaners, cloths, or brushes.

White, Stone, Gold Dust or Black

- Wash hardware using a mild detergent and a soft cloth. Avoid abrasive cleaners, cloths, or brushes.

Polished Chrome or Brushed Chrome

- Wash hardware using a mild detergent and a soft cloth. Avoid abrasive cleaners, cloths, or brushes.
- Polish chrome finishes using a commercially available chrome polish following manufacturer’s instructions.

Oil Rubbed Bronze or Distressed Bronze

- Handling and frequent use create the bronze patina that is the hallmark of the oil-rubbed bronze and distressed bronze finishes. Oil rubbed bronze and distressed bronze are “living finishes” with no protective coating. With use, your hands will polish away the darker material exposing the bronze beneath. The appearance of these finishes will vary depending on usage and environmental conditions.
- Occasionally apply light mechanic oil to deepen the color and sheen of the product. Cover metal parts with oil entirely, allow the oil to stand for a few minutes, then gently rub off excess using a clean cloth.