# Sash Replacement



for Andersen® 400 and 200 Series Casement and Perma-Shield® Casement Windows Manufactured 1966 to Present

#### Thank you for choosing Andersen.

For questions call 1-888-888-7020 Monday - Friday, 7 a.m. to 7 p.m. and Saturday, 8 a.m. to 4 p.m. central time. For more information and/or guides visit <u>andersenwindows.com</u>.

Please leave this guide with building owner.

Read guide from beginning to end before starting installation. Read all warnings and cautions during unit installation.

#### NOTICE

- For standard size sash, use dash (1) and Circular (1) marks on the sash for hardware locations.
- · For custom-size sash, use measurements indicated in step for hardware locations.

- ▶ Tape broken glass before removal to reduce glass fragmentation.
- Keep all hardware parts and screws for reuse.

#### **A** WARNING

Use caution when working at elevated heights and around unit openings. Follow manufacturers' instructions for ladders and/or scaffolding. Failure to do so may result in injury or death.

#### **A** WARNING

Follow manufacturers' instructions for hand or power tools. Always wear safety glasses. Failure to do so may result in injury and/or product damage.

#### **AWARNING**

Windows and doors can be heavy. Use safe lifting techniques and a reasonable number of people with enough strength to lift, carry and install window and door products to avoid injury and/or product damage.

#### A WARNING

Sash must be supported during entire removal and installation procedures. Failure to support Sash may result in injury or product damage.

#### **A** WARNING

Wear gloves, safety glasses goggles or eve shields when handling glass. Tape broken glass with filament or duct tape before removal to reduce glass fragmentation.

# CAUTION

When drilling into the Sash, drill only 1/8" deep to avoid penetrating the glass area or drilling through the Sash.

# NOTICE

- Check the sash size, glass type, color, and kit contents to verify all parts are correct.
- The unit / sash opening must be plumb, level, square, and free of any bowed jambs. To check, measure frame diagonally from corner to corner. The measurements must be within 1/8" of each other.
- Inspect for any damage to the frame and vinyl cover. Repair as needed.
- If any of the above requirements are not met, have a qualified carpenter, builder, or contractor determine whether the window frame should be replaced or reinstalled, or if there are structural problems that need to be corrected before sash replacement.

# CAUTION

Identify the hardware style that corresponds to the hardware on your window unit in one of the following sections A-G. Proceed to that section in the guide for detailed instructions on replacing your sash.

# **Table 1 - Keeper Position Dimensions**

(Sections A & B)

**Dimension "A"** is the distance from the edge of the sash to lower screw hole on the bottom keeper.

**Dimension "B"** is the distance from the edge of the sash to the lower screw hole on the top keeper.

Overall Sash Height Dim.	DIM. "A"	DIM. "B"
C2 or 22 1/2"	9 15/16"	N/A
C25 or 22 5/8" - 26 3/4"	12 1/8"	N/A
C3 or 26 7/8" - 34 3/8"	15 7/8"	N/A
C35 or 34-1/2" - 39 1/4"	18 5/16"	N/A
C4 or 39 3/8" - 46 3/8"	9 1/2"	34 5/16"
C45 or 46 1/2" - 51 1/4"	11 7/8"	36 3/4"
C5 or 51 3/8" - 58 1/4"	9 11/16"	46"
C55 or 58 3/8" - 63 1/4"	12 3/16"	48 7/16"
C6 or 63 3/8" - 70 1/4"	15 11/16"	52"

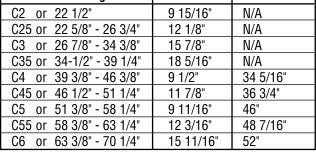
# **Straight Arm October 2011 through Present**

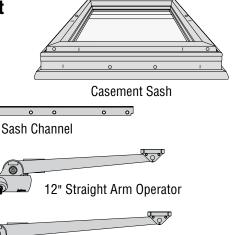
#### **Parts Included**

- (1) Sash
- (1) Installation Guide

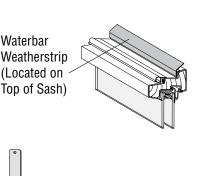
#### **Installation Tools Needed:**

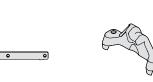
- Safety Glasses
- Phillips Screwdriver
- Pliers
- Pencil
- Electric Drill
- 3/32" Drill Bit
- Prv Bar
- Utility Knife





**Component Identification** 





22" Hinge

Keeper(s)

SECTION

14" Straight Arm Operator

Keeper(s)

Hinge

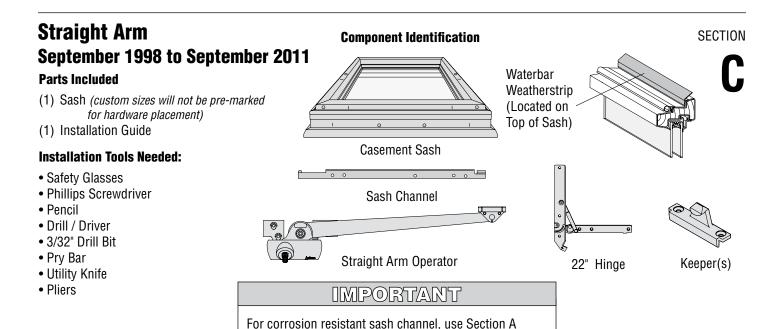
#### **Split Arm SECTION Component Identification September 1998 to Current** Waterbar **Parts Included** Weatherstrip (1) Sash (custom sizes will not be pre-marked (Located on for hardware placement) Top of Sash) (1) Installation Guide **Installation Tools Needed:** Casement Sash · Safety Glasses · Phillips Screwdriver • Flat Blade Screwdriver Pencil

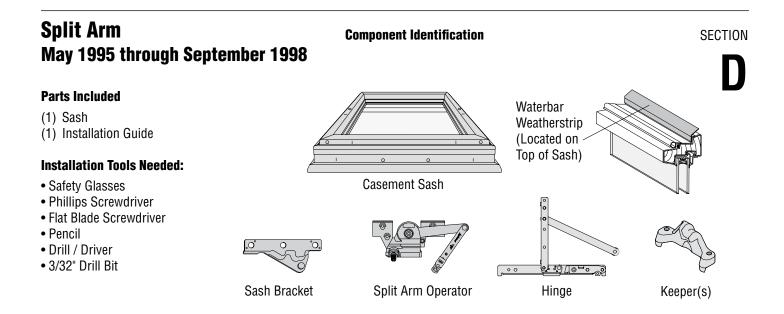
Split Arm Operator

Sash Bracket

• Drill / Driver

• 3/32" Drill Bit





Keeper(s)

**Straight Arm Component Identification SECTION** May 1995 through September 1998 Waterbar Parts Included Weatherstrip (Located on (1) Sash Top of Sash) (1) Installation Guide Casement Sash **Installation Tools Needed:** · Safety Glasses Phillips Screwdriver Pliers Sash Channel • Pencil · Drill / Driver • 3/32" Drill Bit

Straight Arm Operator



#### **Parts Included**

(1) Sash

• Pry Bar

Utility Knife

(1) Installation Guide

#### **Installation Tools Needed:**

- · Safety Glasses
- Phillips Screwdriver
- Pencil
- Drill / Driver
- 3/32" Drill Bit

# Component Identification Waterbar Weatherstrip (Located on Top of Sash) Casement Sash Sash Bracket Hinge Split Arm Operator Keeper(s)

22" Hinge

# Straight Arm 1966 through May 1995

#### **Parts Included**

- (1) Sash
- (1) Installation Guide

#### **Installation Tools Needed:**

- · Safety Glasses
- · Phillips Screwdriver
- Pencil
- Drill / Driver
- 3/32" Drill Bit
- Pry Bar
- Utility Knife



#### **Component Identification SECTION** Waterbar Weatherstrip (Located on Top of Sash) Casement Sash 1966-74 Silver Satin Silver Satin Straight Arm Operator o 🖺 Regular o 🗀 **"** 0 1974-82, 1982-95 (22" opg.) Notched Straight Arm Operator Operator Channel Type

**SECTION** 

# Stationary 1966 through Present

#### **Parts Included**

- (1) Sash
- (1) Installation Guide

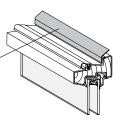
#### **Installation Tools Needed:**

- · Safety Glasses
- Hammer
- Drill / Driver
- 3/32" Drill Bit
- Small Pry Bar
- Thin Blade Putty Knife
- Glass Clamps
- Vise Grips
- Pliers
- 4d Finish Nails

#### **Component Identification**



Waterbar Weatherstrip (Located on Top of Sash)



May 1995 through December 1998 Sash Clip

Part Number 1359408



1966 through April 1995,

December 1998 to Present

Sash Clip









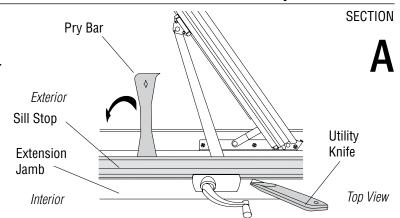
#### **Additional Parts Required**

(Available at your Andersen Dealer)

- (1) Package 11/16" Flat Head Nails
- (1) Package Sash Clips
- (1) Package 1/2" x #6 Screws

#### 1. Remove Sill Stop

- Break varnish or paint seal by scoring between Sill Stop and Extension Jamb with a utility knife.
- Pry under Sill Stop from the exterior to remove Sill Stop. Use care to avoid damaging Sill Stop.
- Remove finish nails in Sill Stop by pulling through back side with pliers.

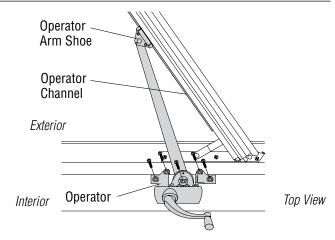


# 2. Remove Operator

# **A WARNING**

Removing Operator allows Sash to swing freely. During windy conditions, Sash may suddenly swing out and break free causing injury, product, and/or property damage. Support Sash during the entire replacement process.

- Remove screws from *Operator* base. Only three (3) of the five (5) screws shown are used depending on left or right hand operation. Keep screws for reuse.
- Slide Operator Arm Shoe off Operator Channel on bottom of Sash.



# 3. Remove Hinge Plate Screws

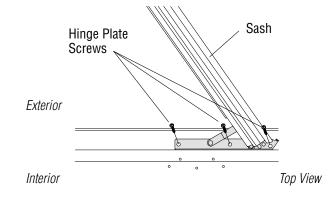
# **A WARNING**

When Hinge Screws are removed Sash is free to come out. To avoid injury, product, and/or property damage, use a reasonable number of people to support the Sash during the replacement process.

# **A WARNING**

Use extreme care when working around window opening. Never leave a window opening unattended, especially when children are present. Falling from window opening may result in severe injury or death.

 Open Sash sufficiently to access screw in *Top* and *Bottom Hinge Plate. Top* and *Bottom Hinge* remain attached to Sash. It may be necessary to move Sash for access to all screw locations. Keep screws for reuse.



- Remove *Top* and *Bottom Hinges* from Sash.
- Remove Operator Channel from bottom of Sash.
- Remove Keeper(s) from Sash.
- Remove *Snugger Screw(s)* from Sash if present.

# 5. Attach Operator Channel

# NOTICE

Dash (|) and Circular (①) marks on the Sash are predrill locations for standard size sash.
Use only the mark indicated in each instruction.

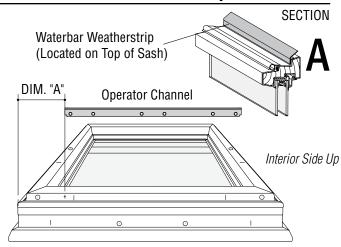
These marks are **NOT** used in **Step 5** for Operator Channel location.

Position Replacement Sash, interior side up, with top
of Sash facing away. Apply Operator Channel to
bottom of Sash using measurement "A" found in table.
Dimension "A" is measured from the opposite side of
Keeper(s) location.

# CAUTION

Drill only 1/8" deep to avoid sash or glass damage.

 Drill 3/32" holes 1/8" deep using Operator Channel as a template. Fasten using previously removed screws.



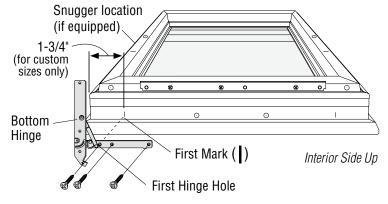
**Casement Sash with Channel Positioned on Right Hand Unit** 

Dimension "A" is the distance from the edge of the sash (hinge side) to edge of Sash Channel. Dimension varies depending on sash size.

Overall Sash Width Dim.	DIM. "A"
C or 23" (12" Track)	2 5/8"
CW or 23 1/2 - 27 1/4" (12"	
CX or 27 1/8 - 30-3/8" (14"	Track) 7-3/4"
CXW or 30 1/2" - 34-3/4" (14"	Track) 7-3/4"

# 6. Attach Hinges

- Position Bottom Hinge with first screw hole over the ()
  mark on the new Sash for standard sizes or at measured
  location for custom sizes.
- Predrill through () mark or measured location, 1/8" deep with a 3/32" drill bit and secure with previously removed 5/8" flat head stainless steel hinge screw. Repeat for remaining hinge holes.
- Repeat procedure for Top Hinge.
- Install Snugger Screw, using old Sash for location, measuring from end of Sash.

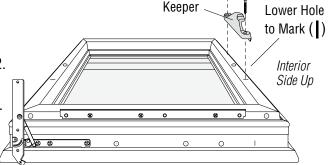


# 7. Attach Keepers

- Position keeper(s) according to location on old sash.
  - For standard sizes, position lower hole at ( ) mark.
  - For custom sizes, measure according to **Table-1** on page 2.
- Predrill through ( ) mark(s) or measured location(s)
   1/8" deep with a 3/32" drill bit, using Keeper(s) as a template.
   Note the open part of the Keeper faces away from the glass.
- · Fasten using previously removed screws.

#### 8. Install New Sash

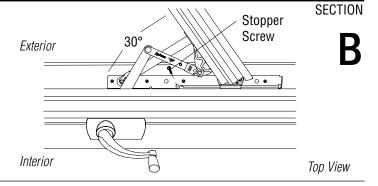
- Install new *Sash* in frame opening reversing **Steps 1, 2,** and **3**.
- Fasten *Top* and *Bottom Hinge Plate* to frame using hinge screws removed in **Step 3**.



- Fasten Operator using screws removed in Step 2.
- Fasten Sill Stop using finish nails.

1. Remove Stopper Screws

- Open the Sash to about 30° and remove the Stopper Screws from the Top and Bottom Hinge Channel.
- Keep screw for reuse.

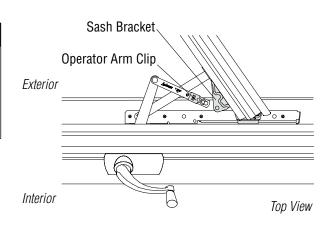


# 2. Release Operator Arm

# **A WARNING**

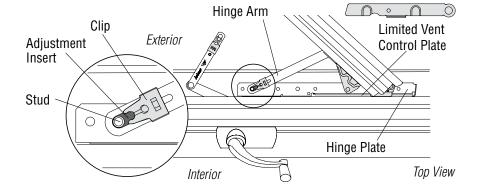
Releasing Operator Arm allows Sash to swing freely. During windy conditions, Sash may suddenly swing out and break free causing injury and/or product damage. Support Sash during entire replacement process.

- Release the *Operator Arm Clip* from the *Sash Bracket* using a flat blade screwdriver.
- Crank Operator open to clear Sash.
- Lift Operator Arm and swing out under Sash.



#### 3. Release Hinge Arm

- Lift Hinge Arm off Stud being careful to keep Adjustment Insert attached to arm.
- If Limited Vent Control Plate is present, remove screw and slide it off Hinge Plate.

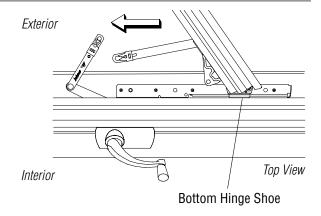


#### 4. Remove Sash

# **A WARNING**

Use extreme care when working around window opening. Never leave a window opening unattended, especially when children are present. Falling from window opening may result in severe injury or death.

- Hold Sash firmly and slide Top and Bottom Hinge Shoes off ends of hinge channels and remove Sash.
- Place Sash on a flat working surface with interior facing up.



#### 5. Remove Sash Hardware

- Remove *Top* and *Bottom Hinges* from Sash.
- Remove Sash Bracket from bottom of Sash.
- Remove Keeper(s) from Sash.

- Remove *Snugger Screw(s)* from Sash if present.
- Keep screws for reuse.

8

#### 6. Attach Sash Bracket

#### NOTICE

Dash (|) and Circular (•) marks on the Sash are predrill locations for standard size sash. For custom-size sash, use measurements shown.

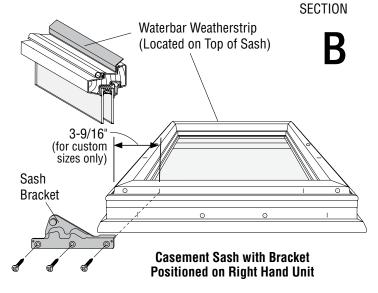
Use only the mark indicated in each instruction.

 Position replacement Sash, interior side up, with top of Sash facing away. Position Sash Bracket to bottom of Sash at the pre-marked dash (|) for standard sizes or at measured location for custom sizes.

# CAUTION

Drill only 1/8" deep to avoid sash or glass damage.

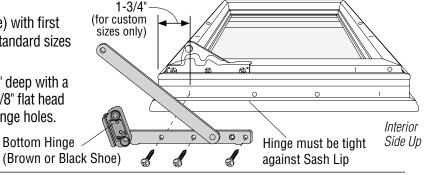
 Predrill through (|) mark or measured location, 1/8" deep with a 3/32" drill bit. Using Sash Bracket as a template, drill remaining holes and secure with previously removed screws.



Interior Side Up

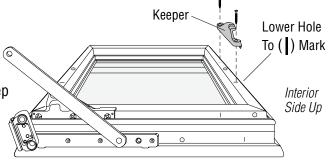
#### 7. Attach Hinges

- Position Bottom Hinge (black or brown Hinge Shoe) with first screw hole over the (|) mark on the new Sash for standard sizes or at measured location for custom sizes.
- Predrill through () mark or measured location, 1/8" deep with a 3/32" drill bit and secure with previously removed 5/8" flat head stainless steel hinge screw. Repeat for remaining hinge holes.
- Repeat procedure for *Top Hinge* (white or almond Hinge Shoe).



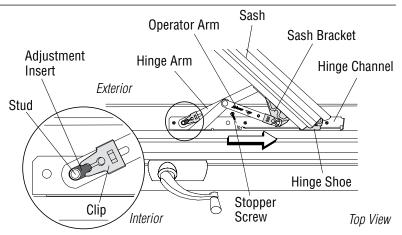
# 8. Attach Keepers

- Position keeper(s) according to location on old sash.
  - For standard sizes, position lower hole at (1) mark(s).
  - For custom sizes, measure according to Table-1 on page 2.
- Predrill through ( ) mark(s) or measured location(s) 1/8" deep with a 3/32" drill bit, using Keeper(s) as a template. Note the open part of the Keeper faces away from the glass.
- Fasten using previously removed screws.



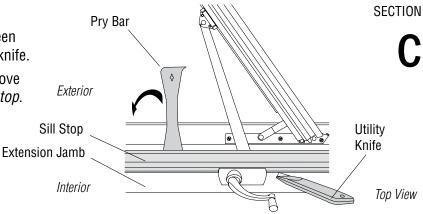
#### 9. Install New Sash

- Install new Sash in frame opening reversing Steps 1, 2, 3, and 4.
- Slide *Top* and *Bottom Hinge Shoes* onto *Hinge Channels* toward frame's side jamb.
- Insert and secure previously removed *Stopper Screws* in *Top* and *Bottom Hinge Channel*.
- Attach *Top* and *Bottom Hinge Arms* to frame using *Adjustment Insert* and *Clip*.
- Attach Operator Arm to Sash Bracket using screwdriver to snap Stud Fastener in place.



#### 1. Remove Sill Stop

- Break varnish or paint seal by scoring between Sill Stop and Extension Jamb with a utility knife.
- Pry under Sill Stop from the exterior to remove Sill Stop. Use care to avoid damaging Sill Stop.
- Remove finish nails in Sill Stop by pulling through back side with pliers.

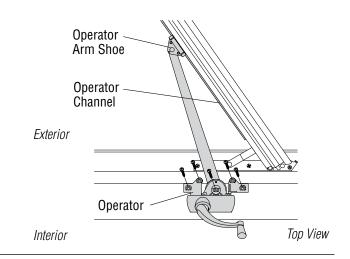


# 2. Remove Operator

# **AWARNING**

Removing Operator allows Sash to swing freely. During windy conditions, Sash may suddenly swing out and break free causing injury, product, and/or property damage. Support Sash during the entire replacement process.

- Remove screws from *Operator* base. Only three (3) of the five (5) screws shown are used depending on left or right hand operation. Keep screws for reuse.
- Slide Operator Arm Shoe off Operator Channel on bottom of Sash.



# 3. Remove Hinge Plate Screws

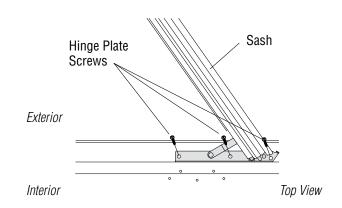
# **A** WARNING

When Hinge Screws are removed Sash is free to come out. To avoid injury, product, and/or property damage, use a reasonable number of people to support the Sash during the replacement process.

# **A WARNING**

Use extreme care when working around window opening. Never leave a window opening unattended, especially when children are present. Falling from window opening may result in severe injury or death.

 Open Sash sufficiently to access screw in Top and Bottom Hinge Plate. Upper and Lower Hinge remain attached to Sash. It may be necessary to move Sash for access to all screw locations. Keep screws for reuse.



- Remove *Top* and *Bottom Hinges* from Sash.
- Remove Operator Channel from bottom of Sash.
- Remove *Keeper(s)* from Sash.
- Remove *Snugger Screw(s)* from Sash if present.

# 5. Attach Operator Channel

# **NOTICE**

Dash (|) and Circular (①) marks on the Sash are predrill locations for standard size sash.
Use only the mark indicated in each instruction.

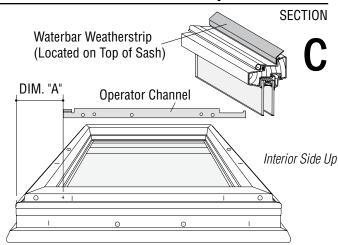
These marks are **NOT** used in **Step 5** for Operator Channel location.

Position Replacement Sash, interior side up, with top
of Sash facing away. Apply Operator Channel to
bottom of Sash using measurement "A" found in table.
Dimension "A" is measured from the opposite side of
Keeper(s) location.

# CAUTTON

Drill only 1/8" deep to avoid sash or glass damage.

• Drill 3/32" holes 1/8" deep using *Operator Channel* as a template. Fasten using previously removed screws.



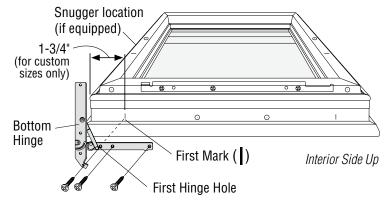
**Casement Sash with Channel Positioned on Right Hand Unit** 

Dimension "A" is the distance from the edge of the sash (hinge side) to edge of Sash Channel. Dimension varies depending on sash size.

Overall Sash Width Dim.	DIM. "A"
C or 23 "	6"
CW or 23 1/2 - 27 1/4"	9-1/8"
CX or 27 1/8 - 30-3/8"	9-1/8"
CXW or 30 1/2" - 34-3/4"	9-1/8"

#### 6. Attach Hinges

- Position Bottom Hinge with first screw hole over the (|)
  mark on the new Sash for standard sizes or at measured
  location for custom sizes.
- Predrill through () mark or measured location, 1/8" deep with a 3/32" drill bit and secure with previously removed 5/8" flat head stainless steel hinge screw. Repeat for remaining hinge holes.
- Repeat procedure for Top Hinge.
- Install *Snugger Screw*, using old Sash for location, measuring from end of Sash.

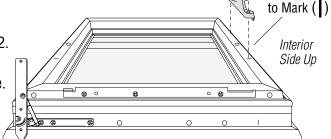


# 7. Attach Keepers

- Position keeper(s) according to location on old sash.
  - For standard sizes, position lower hole at ( ) mark.
  - For custom sizes, measure according to **Table-1** on page 2.
- Predrill through ( ) mark(s) or measured location(s)
   1/8" deep with a 3/32" drill bit, using Keeper(s) as a template.
   Note the open part of the Keeper faces away from the glass.
- · Fasten using previously removed screws.

#### 8. Install New Sash

- Install new *Sash* in frame opening reversing **Steps 1, 2,** and **3**.
- Fasten *Top* and *Bottom Hinge Plate* to frame using hinge screws removed in **Step 3**.



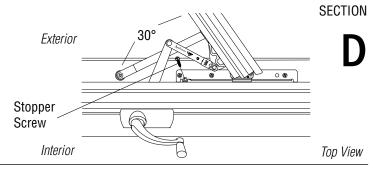
Keeper

Lower Hole

- Fasten Operator using screws removed in Step 2.
- Fasten Sill Stop using finish nails.

#### 1. Remove Stopper Screws

- Open the *Sash* to about 30° and remove the *Stopper Screws* from the Upper and Lower Hinge Channel.
- Keep screws for reuse.

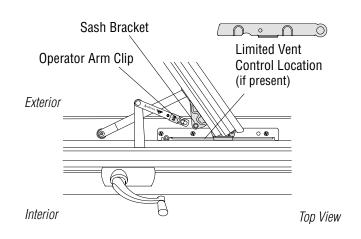


# 2. Release Operator Arm

# **A WARNING**

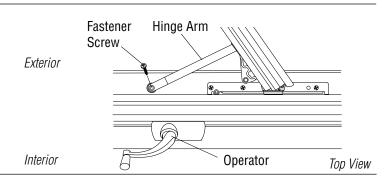
Releasing Operator Arm allows Sash to swing freely. During windy conditions Sash may suddenly swing out and break free causing injury and/or product damage. Support Sash during entire replacement process.

- Release the Operator Arm Clip from the Sash Bracket using a flat blade screwdriver.
- If there is a sash *Limited Vent Control Plate*, remove screw and slide it off from the hinge plate.



# 3. Release Hinge Arms

- Remove Fastener Screw from Top and Bottom-Hinge Arms and window frame.
- Crank *Operator* open to clear Sash.



#### 4. Remove Sash

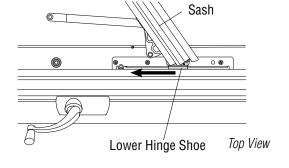
#### **AWARNING**

Use extreme care when working around window opening. Never leave a window opening unattended, especially when children are present. Falling from window opening may result in severe injury or death.

- Hold Sash firmly and slide *Top* and *Bottom Hinge Shoes* off ends of hinge channels and remove *Sash*.
- Place Sash on a flat working surface with the interior facing up.

Exterior

Interior



- Remove *Top* and *Bottom Hinges* from Sash.
- Remove Sash Bracket from bottom of Sash.
- Remove *Keeper(s)* from Sash noting difference between upper and lower keepers.
- Remove *Snugger Screw(s)* from Sash if present.
- Keep screws for reuse.

#### 6. Attach Sash Bracket

#### NOTICE

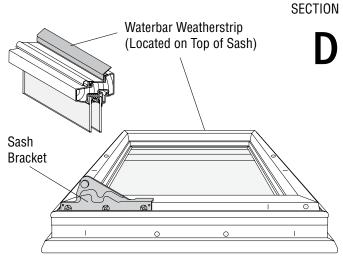
Dash ( ) and Circular ( ) marks on Sash indicate predrill locations. Use only the mark indicated in each instruction.

Position replacement Sash, interior side up, with top
of Sash facing away. Apply Sash Bracket to bottom of
Sash using the () mark on the new Sash.

#### CAUTTION

Drill only 1/8" deep to avoid sash or glass damage.

 Predrill through ( ) mark 1/8" deep with a 3/32" drill bit. Using Sash Bracket as a template, drill remaining holes and secure with previously removed screws.



Interior Side Up

Casement Sash with Bracket Positioned on Right Hand Unit

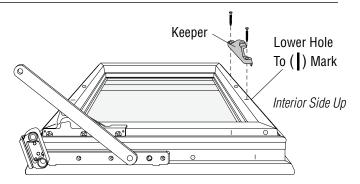
#### 7. Attach Hinges

- Position *Bottom Hinge* (black or brown Hinge Shoe) with first screw hole over the ( ) mark located on the replacement sash.
- Predrill through (1) mark(s) 1/8" deep with a 3/32" drill bit and secure with previously removed 5/8" flat head stainless steel hinge screw. Repeat for remaining hinge holes.
- Repeat procedure for *Top Hinge* (white or almond Hinge Shoe).

# Bottom Hinge has Brown or Black Shoe bit Ss. Hinge must be tight against Sash Lip

# 8. Attach Keepers

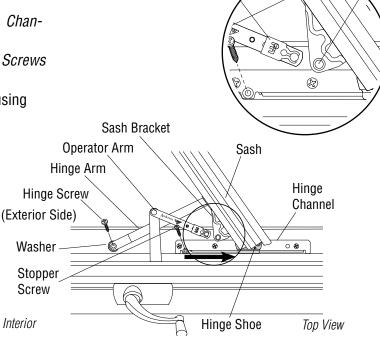
- Position *Keeper(s)* on Sash according to location on old Sash.
- Predrill through ( ) mark(s) 1/8" deep with a 3/32" drill bit, using *Keeper(s)* as a template. Note the open part of the *Keeper* faces away from the glass.
- Fasten using previously removed screws.



Stud

#### 9. Install New Sash

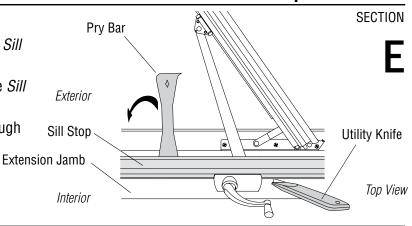
- Position Sash in frame opening and reverse procedure, Steps 4, 3, 2, and 1.
- Slide *Top* and *Bottom Hinge Shoes* onto *Hinge Channels* towards frame's side jamb.
- Insert and secure previously removed *Stopper Screws* in the *Top* and *Bottom Hinge Channel*.
- Attach *Top* and *Bottom Hinge Arms* to frame using washer and *Hinge Screw*.
- Attach *Operator Arm* to *Sash Bracket* using screwdriver to snap Stud Fastener in place.



Clip

#### 1. Remove Sill Stop

- Break varnish or paint seal by scoring between *Sill Stop* and *Extension Jamb* with a utility knife.
- Pry under *Sill Stop* from the exterior to remove *Sill Stop*. Use care to avoid damaging *Sill Stop*.
- Remove finish nails in Sill Stop by pulling through back side with pliers.

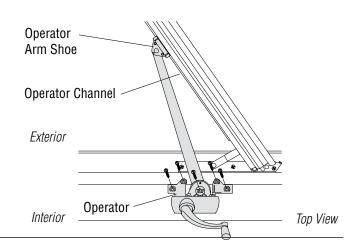


# 2. Remove Operator

# **A WARNING**

Removing Operator allows Sash to swing freely. During windy conditions, Sash may suddenly swing out and break free causing injury and/or product damage. Support Sash during the entire replacement process.

- Remove screws from *Operator* base. Only three (3) of the five (5) screws shown are used depending on left or right hand operation. Keep screws for reuse.
- Slide Operator Arm Shoe off Operator Channel on bottom of Sash.



# 3. Remove Hinge Plate Screws

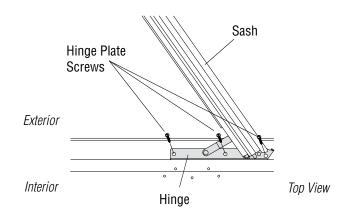
# **A WARNING**

When Hinge Screws are removed Sash is free to come out. To avoid injury, product, and/or property damage, use a reasonable number of people to support the Sash during the replacement process.

# **A WARNING**

Use extreme care when working around window opening. Never leave a window opening unattended, especially when children are present. Falling from window opening may result in severe injury or death.

 Open Sash sufficiently to access screw in *Upper* and Lower Hinge Plate. Top and Bottom Hinge remain attached to Sash. It may be necessary to move Sash for access to all screw locations. Keep screws for reuse.



- Remove Top and Bottom Hinges from Sash.
- Remove Operator Channel from bottom of Sash.
- Remove Keeper(s) from Sash noting difference between upper and lower keepers.
- Remove *Snugger Screw(s)* from Sash if present.

# 5. Attach Operator Channel

#### NOTICE

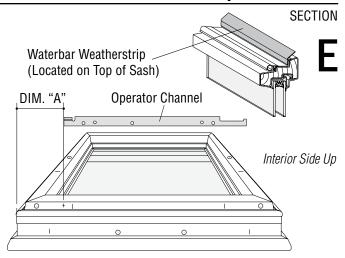
The Dash (1) and Circular (①) marks on the Sash are locations for predrilling. Use only the mark indicated in each instruction. These marks are NOT used in Step 5 for Operator Channel location.

 Position replacement Sash exterior side down with top of Sash facing away. Apply Operator Channel to bottom of Sash using measurement "A" found in table. Dimension "A" is measured from the opposite side of the Keeper(s) location.

# CAUTION

Drill only 1/8" deep to avoid sash or glass damage.

 Predrill screw holes 1/8" deep with a 3/32" drill bit, using Operator Channel as a template and secure with previously removed screws.



# Casement Sash with Channel Positioned on Right Hand Unit

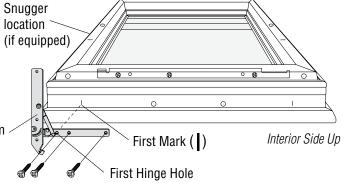
Dimension "A" is the distance from the edge of the sash (hinge side) to the edge of the Sash Channel, which varies depending on sash size.

	Overall Sash Width Dim.	DIM. "A"
С	22-15/16"	6"
CW	27-1/4"	9-1/8"
CXW	34-3/4"	9-1/8"

#### 6. Attach Hinges

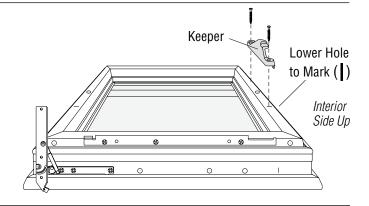
- Position *Bottom Hinge* with first screw hole over the (|) mark located on the replacement Sash.
- Predrill through ( ) mark(s) 1/8" deep with a 3/32" drill bit and secure with previously removed 5/8" flat head stainless steel hinge screw. Repeat for remaining hinge holes.
- Repeat procedure for *Top Hinge*.
- Install Snugger Screw, using old Sash for location, measuring from end of Sash.

Bottom Hinge



# 7. Attach Keepers

- Position Keeper(s) on Sash according to location on old Sash.
- Predrill through (1) mark(s) 1/8" deep with a 3/32" drill bit, using Keeper(s) as a template. Note the open part of the keeper faces away from the glass.
- Fasten using previously removed screws.

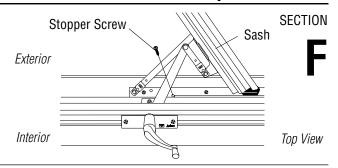


#### 8. Install New Sash

- Install new *Sash* in frame opening and reverse procedure, Steps 3, 2, and 1.
- Secure *Top* and *Bottom Hinge Plate* to frame with hinge screws removed in Step 3.
- Attach Operator using screws removed in Step 2.
- Attach Sill Stop using finish nails.

#### 1. Remove Stopper Screws

- Open the *Sash* to about 30° and remove the *Stopper Screws* from the Upper and Lower Hinge Channel.
- Keep screws for reuse.

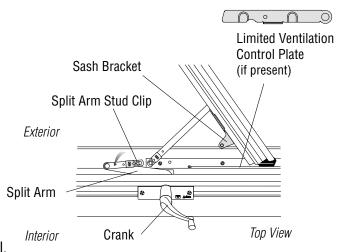


# 2. Release Split Arm Stud Clip

# **A WARNING**

Releasing Operator Arm allows Sash to swing freely. During windy conditions, Sash may suddenly swing out and break free causing injury and/or product damage. Support Sash during entire replacement process.

- Release the *Split Arm Stud Clip* from the *Sash Bracket* using a flat blade screwdriver.
- If there is a sash Limited Ventilation Control Plate, remove screw and slide it off from the hinge plate.
- · Crank detached Split Arm out of the way for Sash removal.

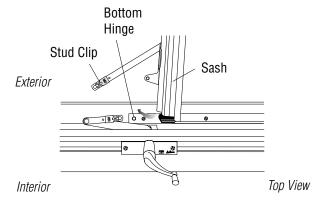


#### 3. Remove Sash

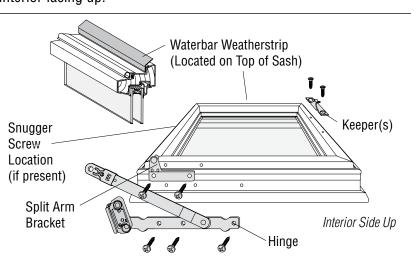
#### **A WARNING**

Use extreme care when working around window opening. Never leave a window opening unattended, especially when children are present. Falling from window opening may result in severe injury or death.

- Release *Stud Clips* on the *Top* and *Bottom Hinge* using a screwdriver.
- Hold Sash firmly and slide the Top and Bottom Hinge Shoes off ends of hinge channels and remove Sash.
- Place Sash on a flat working surface with the interior facing up.



- Remove *Top* and *Bottom Hinges* from Sash.
- Remove Sash Bracket from bottom of Sash.
- Remove Keeper(s) from Sash noting difference between upper and lower keepers.
- Remove *Snugger Screw(s)* from *Sash*, if present.
- Keep screws for reuse.



5. Attach Hinges **SECTION** 

**Bottom Hinge** 

(Black Shoe)

#### NOTICE

Sash are designed for universal replacement. The Dash (1) and Circular (①) marks on the Sash are locations for predrilling. Use only the mark indicated in each instruction.

· Position Bottom Hinge with first countersunk screw hole over the (①) mark located on the new Sash. (Bottom Hinge has a black shoe, Top Hinge has a white shoe.)

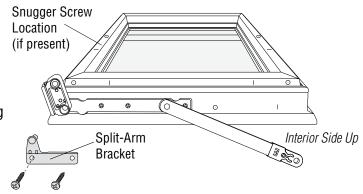
#### CAUTTON

Drill only 1/8" deep to avoid sash or glass damage.

- Predrill through (①) mark(s) 1/8" deep with a 3/32" drill bit and secure with previously removed 5/8" flat head stainless steel hinge screw. Repeat for remaining hinge holes.
- Repeat for *Top Hinge*.

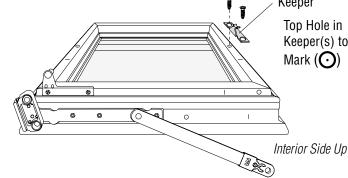
#### 6. Attach Split Arm Bracket

- · Position Split Arm Bracket with first screw hole over the (•) mark located on the new Sash.
- Predrill through ( ) mark(s) 1/8" deep with a 3/32" drill bit and secure with previously removed 5/8" flat head stainless steel hinge screw. Repeat for remaining hinge holes.
- Install *Snugger Screw*, using old sash for location, measuring from end of Sash.



# 7. Attach Keepers

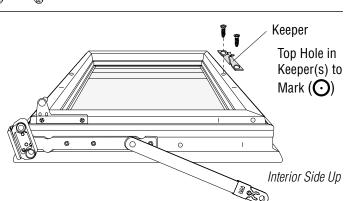
- Position Keeper(s) on Sash according to location on old Sash.
- Predrill through (⊙) mark(s) 1/8" deep with a 3/32" drill bit, using Keeper(s) as a template. Note the open part of the Keeper faces away from the glass.
- Fasten using previously removed screws.



#### 8. Install New Sash

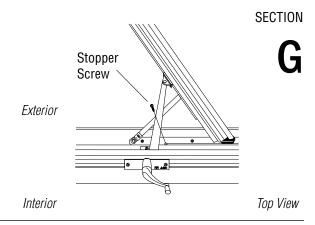
- Position Sash in frame opening and reverse procedure, Steps 1, 2, and 3.
- Secure *Top* and *Bottom Hinge Plate* to frame with hinge screws removed in Step 3.
- Attach Operator using screws removed in Step 2.
- Attach Sill Stop using finish nails.

Interior Side Up



#### 1. Remove Stopper Screws

- Open the Sash to about 30° and remove the Stopper Screws from the Top and Bottom Hinge Channel.
- Keep screws for reuse.



#### 2. Remove Sash

#### **A WARNING**

Releasing the Operator Arm allows the Sash to swing freely. During windy conditions, the Sash may suddenly swing out and break free causing injury and/or product damage. Support the Sash during the entire replacement process.

 Release Stud Clips on the Top and Bottom Hinge using a screwdriver.

#### **Notched Channel**

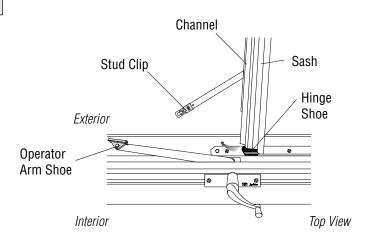
• Hold Sash firmly and slide the *Operator Arm Shoe* to the notch, lift shoe up to release the *Operator Arm*.

# Satin or Regular Channel

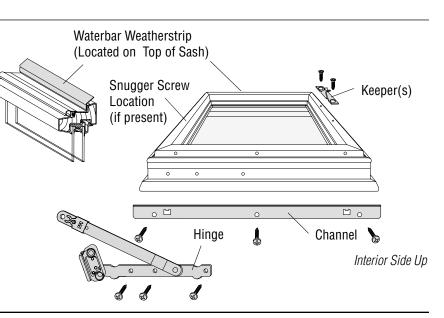
- Hold Sash firmly and slide the Operator Arm Shoe from its channel while sliding the Top and Bottom Hinge Shoes off the ends of the hinge channels and remove Sash.
- Place Sash on a flat working surface with the interior facing up.

#### **A** WARNING

Use extreme care when working around window opening. Never leave a window opening unattended, especially when children are present. Falling from window opening may result in severe injury or death.



- Remove *Upper* and *Lower Hinges* from Sash.
- · Remove Channel from bottom of Sash.
- Remove Keeper(s) from Sash noting difference between upper and lower keepers.
- Remove Snugger Screw(s) from Sash if present.
- Keep screws for reuse.



4. Attach Hinges

#### **NOTICE**

Sash are designed for universal replacement. The Dash (1) and Circular (①) marks on the Sash are locations for predrilling. Use only the mark indicated in each instruction.

• Position *Bottom Hinge* with first countersunk screw hole over the (①) mark located on the new Sash. (*Bottom Hinge* has a black shoe, *Top Hinge* has a white shoe.)

# CAUTION

Drill only 1/8" deep to avoid sash or glass damage.

- Predrill through ( ) mark(s) 1/8" deep with a 3/32" drill bit and secure with previously removed 5/8" flat head stainless steel hinge screw. Repeat for remaining hinge holes.
- Repeat for *Top Hinge*.

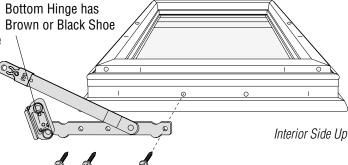


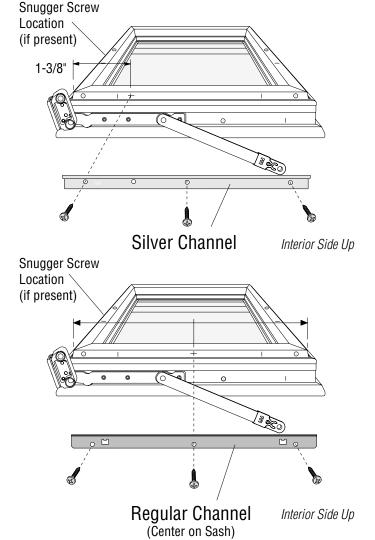
#### Silver Channel

- Position edge of Silver Channel 1-3/8" in from Sash corner.
- Predrill screw hole 1/8" deep with a 3/32" drill bit and secure with previously removed screws in Step 3.
   Repeat for remaining Channel holes.
- Install Snugger Screw if present, using old sash for location, measuring from end of Sash.

# Regular Channel

- Position Regular Channel centered on Sash.
- Predrill screw hole 1/8" deep with a 3/32" drill bit and secure with previously removed screws in Step 3.
   Repeat for remaining Channel holes.
- Install *Snugger Screw* if present, using old Sash for location, measuring from end of Sash.

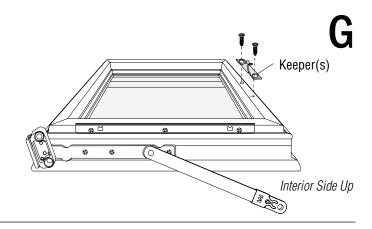




**SECTION** 

# 6. Attach Keepers

- Position *Keeper(s)* on Sash according to location on old Sash.
- Predrill through (①) mark(s) 1/8" deep with a 3/32" drill bit, using *Keeper(s)* as a template. Note the open part of the *Keeper* faces away from the glass.
- Fasten using previously removed screws.



#### 7. Install New Sash

- Position *Sash* in frame opening and reverse procedure, Steps 1, 2, and 3.
- Secure *Top* and *Bottom Hinge Plate* to frame with hinge screws removed in Step 3.
- Attach Operator using screws removed in Step 2.
- Attach Sill Stop using finish nails.

# 1. Determine Vintage of Unit

• Determine vintage of unit, by date on glass, pre or post April 1995.



- Locate unit size in chart below. The number in center of unit determines amount of clips required, marks on Sash indicate clip location.
- Use appropriate Clip Package or combination of packages. Properly dispose of any extra clips.

#### 1966 through April 1995, December 1998 to Present Clip Packages

Quantity Part Number 14 1359408

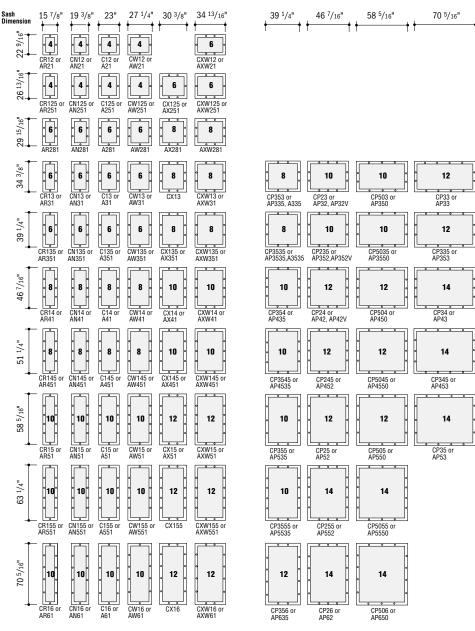
#### April 1995 through December 1998 Clip Packages

Quantity Part Number 14 1359410

# Stationary Casement/Awning and Picture Window Clip Location

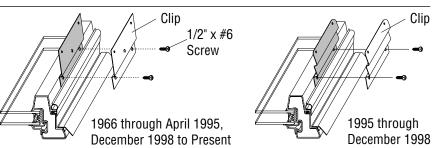
#### **IMPORTANT**

- Number in center of unit shows number of Sash Clips required.
   Marks on Sash indicate clip location.
- For custom size sash use clip quantity of next wider or taller sash.



# 2. Position and Attach Clips

- Place Sash on a clean surface with the interior facing up.
- Locate *Clip* location and number of clips according to above chart.
- Use Clip as a template to drill 3/32" pilot holes 1/16" deep for Clip attachment.
- Attach Clips using 1/2" x #6 Screws provided.



# 1966 through April 1995 and December 1998 to Present

# 1. Remove Sash Stops and Remove Sash

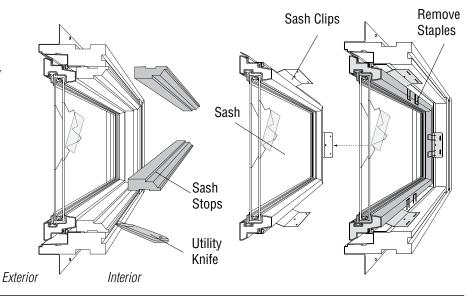
#### **AWARNING**

Use extreme care when working around window opening. Never leave a window opening unattended, especially when children are present. Falling from window opening may result in severe injury or death.

- Break the varnish or paint seal by scoring with a thin blade putty knife or utility knife.
- Remove Sash Stops using a small pry bar. Gently pry up Sash Stops and carefully remove without scratching surrounding trim.
- With one person holding the Sash from the interior with glass clamps and/or vise grips and one person holding the Sash from the exterior with glass clamps, use a small pry bar to pry Sash Clips loose removing staples with a pliers.
- · Remove the Sash.

#### **AWARNING**

Windows and doors can be heavy. Use safe lifting techniques and a reasonable number of people with enough strength to lift, carry and install window and door products to avoid injury and/or product damage.



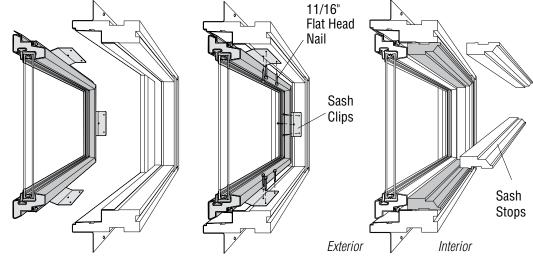
# 2. Install Sash and Apply Sash Stops

# **NOTICE**

Sash Stops can be painted or stained prior to installation.

- While holding Sash securely with glass clamps, position it in the opening. Pull Sash inward tight against the frame with glass clamps or by gripping the Sash Clips with vise grips. Push the Sash tight from the exterior.
   DO NOT push on the glass.
- Fasten Sash Clips using 11/16" Flat Head Nails.

• Reposition the Sash Stops and secure them using 4d Finish Nails. Leave a 1/32" space between the Sash Stops and the Sash.



# May 1995 through December 1998

# 1. Remove Sash Stops and Remove Sash

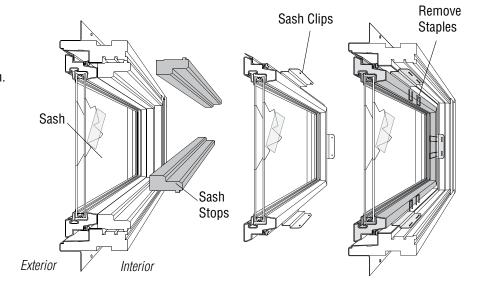
#### **AWARNING**

Use extreme care when working around window opening. Never leave a window opening unattended, especially when children are present. Falling from window opening may result in severe injury or death.

- Break the varnish or paint seal with a thin blade putty knife.
- Remove Sash Stops using a small pry bar.
   Gently pry up Sash Stops and carefully remove without scratching surrounding trim.
- With one person holding the Sash from the interior with glass clamps and/or vise grips and one person holding the Sash from the exterior with glass clamps, use a small pry bar to pry the Sash Clips loose removing staples with a pliers.
- · Remove the Sash.

#### **A WARNING**

Windows and doors can be heavy. Use safe lifting techniques and a reasonable number of people with enough strength to lift, carry and install window and door products to avoid injury and/or product damage.



# 2. Install Sash and Apply Sash Stops

# CAUTION

Sash Stops can be painted or stained prior to installation.

- While holding Sash securely with glass clamps, position it in the opening. Pull Sash inward tight against the frame with glass clamps or by gripping the Sash Clips with vise grips. Push the Sash tight from the exterior. **DO NOT** push on the glass.
- Fasten Sash Clips using 11/16" Flat Head Nails.
- Reposition the Sash Stops and secure them using 4d Finish Nails. Leave a 1/32" space between the Sash Stops and the Sash.

