

Sash Lock Replacement Guide

for Andersen® 200/400 Series Casement/Awning Windows



IMPORTANT

Read all instructions carefully before attempting this procedure. If you have any questions about your ability to complete this procedure, call Andersen at 1-888-888-7020 for further direction. Andersen WindowCare® service center hours are Monday through Friday, 7 a.m. to 7 p.m. Central Time and Saturday, 8 a.m. to 4 p.m. Central Time. Thank you for choosing Andersen® products.

Important Safety, Assembly, and Installation Information

Every assembly and installation is different (windloads, structural support, etc.), and Andersen strongly recommends consultation with an Andersen supplier or an experienced contractor, architect, or structural engineer prior to the assembly and installation of any Andersen product. Andersen has no responsibility in regard to the post-manufactured assembly and installation of Andersen products.

⚠ WARNING

Use of ladders and/or scaffolding and working at elevated levels may be hazardous. Follow equipment manufacturer's instructions for safe operation. Use extreme caution when working around window and door openings. Falling from opening may result in personal injury or death.

⚠ WARNING

Improper use of hand or power tools could result in personal injury and/or product damage. Follow equipment manufacturer's instructions for safe operation. Always wear safety glasses.

⚠ WARNING

Weight of window and door unit(s) and accessories will vary. Use a reasonable number of people with sufficient strength to lift, carry, and install window and door unit(s) and accessories. Always use appropriate lifting techniques.

NOTICE

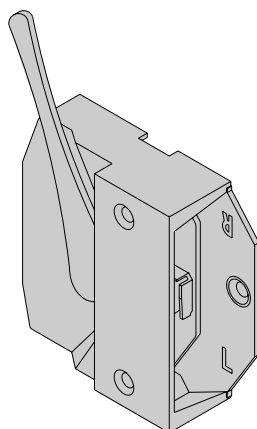
DO NOT reuse screws. New screws have a larger diameter.

Parts Included

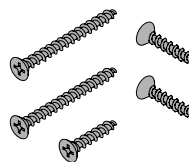
- (1) Instruction Guide
- (1) Keeper
- (1) Sash Lock
- (5) Mounting Screws

Tools and Supplies

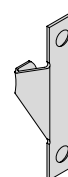
- Safety Glasses
- #2 Phillips Screwdriver



Sash Lock



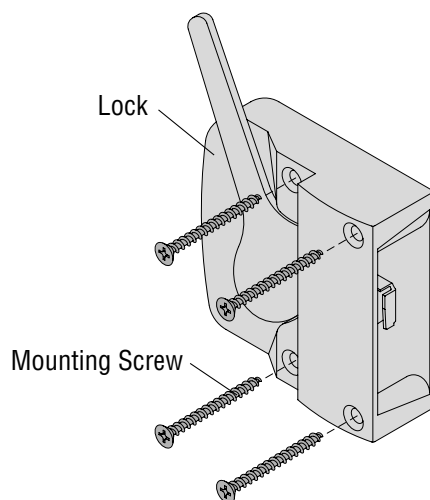
Mounting Screws



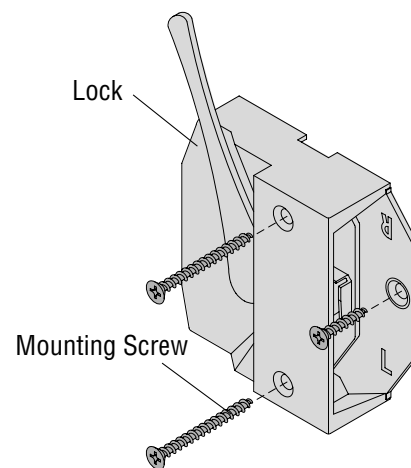
Keeper

1. Remove Existing Lock

- Unlock sash.
- For **1974-1980 Lock Replacement**, remove and properly dispose of four *Mounting Screws* and existing *Lock*.
- For **1980-1995 Lock Replacement**, remove and properly dispose of three *Mounting Screws* and existing *Lock*.



Lock 1974 - 1980



Lock 1980 - 1995

2. Install Replacement Lock

1974-1980 Lock Replacement

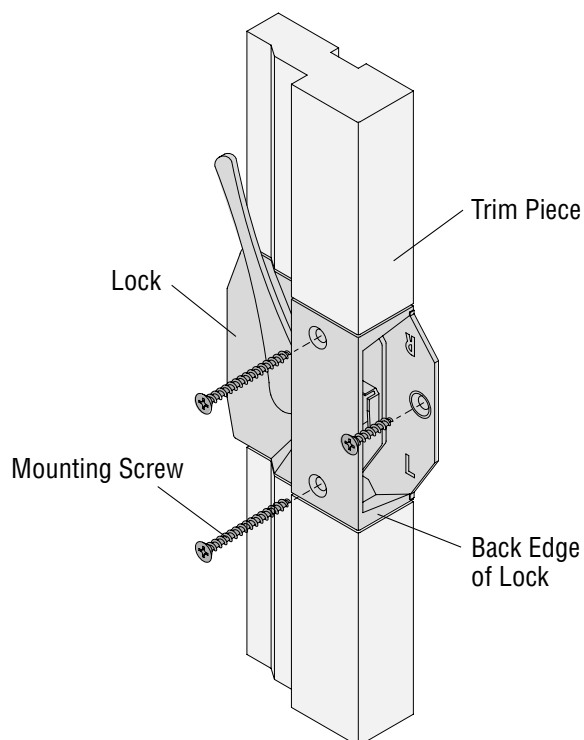
NOTICE

Only three screws will be used to mount replacement Lock. Holes in replacement Lock will not match old screw holes.

- Position replacement *Lock* between trim pieces, back edge flush with sash stops. Fasten using three new *Mounting Screws* as shown.

1980-1995 Lock Replacement

- Position replacement *Lock* between trim pieces aligning *Lock* with existing screw holes. Fasten using three new *Mounting Screws* as shown.



3. Replace Keepers

- Remove and properly dispose of existing *Keeper* and *Mounting Screws*.
- Position replacement *Keeper* to existing screw holes and fasten using two new *Mounting Screws*.

